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Application Number	10/707486
Filing Date	December 17, 2003
First Named Inventor	DeAnn Haas
Art Unit	2877
Examiner Name	Paula McCray
Attorney Docket Number	134178CT (GEM80:3FA)

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Peter J. Vogel

Telephone 252-548-4884

Date September 07, 2006

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The main Los Altos Post Office apparently hired a new P.O. Box clerk approximately two weeks ago, at which time our mail (usually quite voluminous) dropped to zero. Apparently, she was sending our mail back to the sender indicating that we had moved and had left no forwarding address.

We thought that we had this problem resolved with the Los Altos Post Office about a week ago, but our mail has again dropped to zero. We are continuing to work with the Post Office concerning this issue, but they may be continuing to send mail properly addressed to our P.O. Box back to the USPTO. Alternatively, the USPTO may have stopped sending us our mail because it thought that we had moved and had not left a forwarding address.

Since you have undoubtedly received mail erroneously returned by this postal employee, we wish to assure you that our mailing address has not changed and that you should continue to send correspondence to P.O. Box 1639. We also request that

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you fax correspondence that may have been returned to you to us at our fax number 800-822-7095 and then re-mail any returned mail to us.

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As you know, much of the correspondence that was undoubtedly returned to you is of time-importance, and failure to timely respond could have an adverse effect on our client's rights.

Please don't hesitate to contact me should you have any questions. My telephone number at work is 650-293-2255 and my cell number is 650-333-0180.

Thank you in advance for your assistance in this matter.

Sincerely yours,
TIPS Group


Paul L. Hickman